Web Accessibility Support Materials Study

# Accessibility recommendations (WCAG 2.0)

<http://www.w3.org/TR/WCAG20/>

The following accessibility recommendations should be used to guide your exploration of the support materials and focus your identification of problems and solutions.

MARKUP

*Appropriate, semantic HTML markup should be used at all times (e.g. a table element should be used to markup tabular information, a list element should be used to markup a list).*

**Where to find it:** Techniques relating to this recommendation can be found *throughout* WCAG 2.0. For example, techniques relating to the appropriate markup of various elements can be found in *“Success Criterion 1.3.1 – Info and Relationships”*. Techniques relating specifically to interactive components (e.g. forms and links) can be found in *“Success Criterion 4.1.2 – Name, Role, Value”*.

ALTERNATIVES

*All non-text content (e.g. images, video, audio etc.) should have a text alternative.*

**Where to find it:** This recommendation applies to things like images, video and audio. Techniques relating to this recommendation can be found in *“Success Criterion 1.1.1 – Non-text Content”* of WCAG 2.0.

LABELS

*All links, buttons, form controls and other interactive components must be clearly labelled.*

**Where to find it:** This recommendation applies to things like form controls, links, and the controls on interactive components, such as media players. Techniques relating to this recommendation can be found in *“Success Criterion 1.3.1 – Info and Relationships”* and *“Success Criterion 3.3.2 – Labels or Instructions”* of WCAG 2.0.

KEYBOARD

*Elements on the webpage should be in a logical order, and the application must be navigable using the keyboard.*

**Where to find it:** This recommendation applies not only to the keyboard navigation of an entire webpage but also the keyboard navigation of things like form controls, links, and the controls on interactive components, such as media players. Techniques relating to this recommendation can be found in *“Success Criterion 2.1.1 Keyboard”*, *“Success Criterion 2.1.2 – No Keyboard Trap”* of WCAG 2.0, and *“Success Criterion 1.3.2 Meaningful Sequence”*

FEEDBACK

*Users should be given a clear indication of what to expect when they carry out an action in the application (e.g. submitting a form or clicking on a link) and they should receive clear feedback as to the outcome.*

**Where to find it:** This recommendation applies to anything where the user may be unclear of what is going to happen (e.g. submitting forms or clicking on links). Techniques relating to this recommendation can be found in *“Success Criterion 3.3.1 - Error Identification”, “Success Criterion 3.2.2 – On Input”* and *“Success Criterion 2.4.4 – Link Purpose”* of WCAG 2.0.